

Service Agreement Contract Date: _____

(PRINT) Renter Name on Credit Card Card: _____

Billing Address: _____

Town / State: Zip Code: _____ / _____ / _____:

CONTACT # Phone / Mobile: _____ / _____

Credit Card: <u>Visa</u> <u>MC</u> <u>AMEX</u> <u>Discover</u> _____ / _____ / _____ Credit Card: Expiration Date: _____ / _____ / _____ CVW2 # _____ / _____ / _____
--

Pick Up Date & Time: _____

Pick Up Address: _____

Town _____

State / Zip Code # _____ / _____

*Rate Per Hour \$ <u>.00</u> * _____ hours _____ *Rate Per Hour \$ <u>.00</u> * Plus grat @ 20 % _____ *Rate Per Hour \$ <u>.00</u> * Plus fuel @ 10 % _____ *Total Hours # (4 hr min) _____ * Total Charge \$ _____

Renter Signature: & Date: _____

Renter Contact & Credit Card Payment Information -

RENTER MUST BE 18 OR OLDER and agreed of the two pages of this contract of signature of these documents of Two Pages

Vehicle Requested / Total Passengers # _____ / _____:

This is your responsibility to return this contract to the above email with a CLEAR copy of your Credit Card Front and Back side with both pages filled out and signed.

Email: allvn@pier1limo.com Phone: 561.531.4546

Renter is responsible for the payment of any & all incidents of the following

Missing /broken glasses (\$10 each); Vomit in or on vehicle (\$500.00 minimum charge); Extra clean-up charges for such as spills, gum, etc (\$150.00 minimum depending on vehicle); NO smoking and any damages resulting (\$250 minimum charge); any item missing or broken in/out of vehicle due to renter or renter's party - cost of such items will be determined upon repair & replacement. Renter will be responsible for the cost of any repairs or replacement and any downtime of vehicle including loss of revenue resulting from any of the preceding incidents/events or other Pier 1 Concierge, LLC. Any personal valuables shall be removed from the vehicle when unattended. We will not be held responsible for any lost, stolen, or damaged personal articles. No Smoking is allowed in any of our vehicles. Any deposits (cash, checks or credit card authorization/payments) will be non-refundable for any reason, if cancellation occurs from renter's side. Pier 1 Concierge, LLC. reserves the right to collect & charge the balance due should cancellation occurs from renter's side. The renter authorizes the immediate 30% deposit & the final payment, & states that he/she is the authorized purchaser & card holder for this rental contract. The authorized card holder for the given credit card is responsible and liable for payment of the total amount, per cash, credit card or money order. No personal or business checks will be accepted. As with all contracts, the rental contract between the mentioned person as renter and Pier 1 Concierge, LLC and any sub contractor is made with the information gave us by renter. All of the given information from the renter is binding and cannot be changed without Pier 1 Concierge, LLC acceptance. We will reserve the said date upon the approval of the purchaser's credit card as per rental contract or telephone conversation. The credit card holder gives us authorization to use the credit card information over the phone / fax / Internet in combination with a signed contract. It is agreed that it is not necessary to obtain a signed credit card slip, as the reservation is made over the phone / faxed rental contract / Internet reservation. Proof of identity of the purchaser using said credit card must be supported by the signed contract / credit card authorization via fax clear copy of front and back of credit card or in person. Renter agrees that at the time of pick-up they said credit card & state identification card along with any unpaid cash balances will & must be presented to the driver. Driver will take credit card imprint which renter will sign. In the event that renter will not be present at the time of pick-up, a copy of the renter's credit card & driver's license must be faxed over with rental contract. If the renter cannot provide all of the above items at the time of pickup, Pier 1 Concierge, LLC reserves the right not start the service, as we have no proof of the legal possession of the credit card; therefore, the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above required. Pier 1 Concierge, LLC. cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time scheduled. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if Pier 1 Concierge, LLC can accommodate the change. If overtime charges are incurred by renter or renter's party, the renter agrees that these additional charges will be charged to the said credit card. Overtime charges will be charged at the original contracted rate & will include gratuity, gas charges & surcharges. Any tolls & parking fees are additional and will be paid or charged to the renter's credit card. Rental Hours Guaranteed as per signed contract. Overtime will be charged to renter's credit card to include all hourly charges of gratuity, gas surcharges. by Pier 1 Concierge, LLC agrees to send the requested vehicle as offered in the rental contract but reserve the right to substitute for another vehicle of equal or higher up grade in case of emergency without affect to original contract. No additional charge will be incurred by renter for upgrades received. Emergency constitutes failure, breakdown, or accidents involved vehicle. Customer will be not being charged for upgraded vehicle due to substitutions by Pier 1 Concierge, LLC. If no equal or upgrade vehicle is available, Pier 1 Concierge, LLC gives the renter right to downsize vehicle at the adjusted rate. If, for any reasons, renter is not fully satisfied with the services received, renter will have 24 hours after the completion of the job to file a complaint in writing. By Pier 1 Concierge, LLC not receive a written complaint in the above stated time frame, Renter agrees that he/she has waived any right to any refund or dispute of credit card charges for payments made in accordance with the rental contract plus any charges for damages and overtime incurred. If for any reason our above guarantees or contracted terms cannot be met due to conditions outside of our control including weather, accidents, and any other acts of nature, we will use our best efforts to notify the customer of these conditions and resulting delays or changes. This is a binding and non refundable rental contract between the above mentioned person as renter and Pier 1 Concierge, LLC. , I the renter certify that I am 18 or older, checked that all of the above information provided is true & correct. I agree to all the Terms and Conditions in this rental contract & authorize the immediate deposit & the final payment.

Signed : _____ *** Date :** ____/____/____